



彰化銀行

Chang Hwa Bank steps up on sustainable operation as ranked in top 5% of corporate governance evaluation and the 4th place in financial industry.

CHB has been recognized for its efforts to improve corporate governance, and ranked in the top 5% of the sixth corporate governance evaluation of Taiwan Stock Exchange Corporation and in the top 4 in the financial industry. The outstanding performance demonstrates that CHB actively makes efforts in corporate governance.

Chairperson Joanne Ling has dedicated considerable devotion to corporate governance issues after inauguration, continuously promotes various corporate governance measures which include establishment of Sustainable Development Committee and upgraded the hierarchical level of CSR task force to affiliated with the Board of Directors; building structure of information security risk management for formulating information security policy and its specific management program so as to strengthen information risk management; to publicly commit to support and respect the spirit of human rights protection announced by International Bill of Human Rights by formulating guidelines for human rights policy, which fully reflects that CHB takes responsibility of respecting and protecting human rights; to disclose the formulated supplier management policy and demand suppliers to comply with relevant regulations on issues of environmental protection, security and health, providers are required to report implementation status to CHB ensuring the policy is adhere to CSR; to continuously invest in green investment program and green financial products with substantial benefits for improving environment to fully show spirit of high level of corporate governance.

In addition, CHB also works side by side with countries around the world to face the challenges of climate change. CHB continuously promoting measures including energy saving, carbon reduction, resource management and green building. CHB has completed setting up environment management system and has passed ISO 14001 certification in 2015. In 2016, CHB has completed setting up energy management system and has passed ISO 50001 certification. Afterwards, CHB has applied the measure of GHG reduction management to all domestic business locations and offices in 2017 and has passed ISO 14064-1 GHG inventory verification in 2018, CHB is the first partially state-owned bank to complete the GHG inventory of all business locations and offices in Taiwan. In 2019, CHB continued on extending GHG inventory and verification. Besides, CHB has received a score of B/Management (formerly scored C/Awareness) from CDP climate change questionnaire, highlighting CHB's endeavor in environment sustainability in 2019.





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CHB has continually committed to improve corporate governance, implement good risk control and pragmatic and prudent business development, focus on improving asset quality and pursue specific practices of corporate governance. CHB expressed its gratitude for the affirmation of the corporate governance evaluation and will maintain a consistent and pragmatic attitude in the future to maintain a high level corporate governance and hope to achieve operational goals, ensure shareholders' rights and fulfill social responsibilities through a sound management system and monitoring mechanism. CHB will take responsibility of environmental sustainability, apply three sustainable aspects of environment, society and governance to daily business operation, all in order to keep an exceptionally sustainable financial institution.

| CHB recent ESG Achievement | |
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| 1 | Taiwan Ratings Corp. raised its issuer credit ratings on Chang Hwa Commercial Bank Ltd. to “twAA+/twA-1+” ; S&P Global Ratings raised its issuer credit ratings on Chang Hwa Commercial Bank Ltd. to “A-/A-2” . |
| 2 | 2019 CDP Climate Change Score “Management (B)” |
| 3 | TCSA Taiwan Corporate Sustainability Awards - Corporate Sustainability Report Awards (Silver) |
| 4 | BSI Excellence in Sustainability Award |
| 5 | TWSE Corporate Governance 100 Index for the 4th year in a row |
| 6 | Taiwan High Compensation 100 Index for the 6th consecutive years Taiwan Employment Creation Index 99 for the 3rd consecutive years |
| 7 | FTSE4Good Emerging Index for the 3rd year in a row |
| 8 | Implement workplace health promotion activities, leading the industry to complete the British Standards Institution (BSI) "ISO 45001: 2018 occupational safety and health management system" US ANAB and Taiwan TAF double verification |

