

## Chang Hwa Bank ranked top 5% among Taiwan listed companies and top 4 among Taiwan listed financial and insurance companies in the 8th Corporate Governance Evaluation.

CHB has been recognized for improving corporate governance and ranked in the top 5% of the 8th corporate governance evaluation of Taiwan Stock Exchange Corporation and the top 4 in the financial industry. The outstanding performance demonstrates that CHB actively makes efforts in corporate governance.

Leading by Chairperson Joanne Ling, CHB has integrated corporate governance into its business culture and has set the business belief and goal of becoming the best example of corporate governance and fulfilling corporate social responsibility. In terms of specific practices included: implementing the performance evaluation of the board of directors, entrusting the evaluation to an external professional independent agency last year, incorporating the ESG evaluation to improve the operation of sustainable development; introducing the risk management mechanism, and formulating risk management policies and procedures approved by the board of directors to disclose the scope of risk management, organizational structure, and operation, and regularly report to the board of directors. Meanwhile, strengthening intellectual property rights management, obtaining TIPS A-level verification, and fully demonstrating corporate governance.

In addition, according to the "Corporate Governance 3.0-Sustainable Development Blueprint" issued by the Financial Supervisory Commission, CHB actively handles various implementation plans, strengthens communication with stakeholders and regularly hold investor conference. This year, CHB had its physical annual general meeting with a video-assisted system to have more investors attend the meeting. Moreover, the Bank announced its official adoption of the Equator Principles (EPs), became a member of the Equator Principles Association, and launched the sustainable performance-linked credit loan project to encourage enterprises to increase green financing and integrate the concept of sustainability into their business strategies. CHB also launched the sustainable performance linked loan to encourage enterprises to increase financing for green and sustainable development, and integrate the concept of sustainability into its business strategies. In ESG disclosure, the Bank adopted GRI and SASB dual standards to prepare CSR report in 2021 to enhance information transparency. Regarding ESG disclosure, the Bank adopted GRI and SASB dual standards for CSR reports in 2021 and attaches great importance to information transparency.





The Bank emphasizes employee welfare and provides a comprehensive salary system and a variety of welfare measures, such as maternity pension, talent cultivation, and psychological counseling. CHB is committed to creating a good working environment and has passed the ISO 45001 dual certification by ANAB in the United States and TAF in Taiwan. CHB and employees work together to create a happy workplace and a favorable situation and won the "National Outstanding Healthy Workplace - Vitality Award."

In environmental governance, we actively participate in the issue of climate change and takes action. In response to the TCFD initiative, not only signed up as a TCFD supporter, commissioned the British Standards Institution (BSI) to conduct third-party verification, passed the verification, and issued the TCFD report. The Bank continued to promote various work related to energy conservation and carbon reduction, resource management, and green building and obtained ISO46001 Water Resource Efficiency Management System Certification, demonstrating the actions in environmental sustainability.

With the full support of the Chairman and the President, the Bank actively strengthens all aspects of sustainable development of ESG, implements sound risk control and stable business development, and focuses on improving the quality of assets, as well as pursuing the practice of corporate governance, sprinting performance and also strive towards sustainable development.

