

Chrome 瀏覽器升級導致簽章/瀏覽器元件連線失敗操作說明

一、確認 Chrome 瀏覽器是否為 142 版本或最新版本



二、Chrome 瀏覽器開啟本行網路銀行/網路 ATM/證券網路下單系統，出現 「尋找區域網路上的任何裝置並連線」權限請求訊息，請點選「允許」繼續 交易。

企業網銀	個人網銀
A screenshot of the Chiang Hua Bank (CHB) enterprise online banking website. A modal dialog box is displayed asking for permission to "尋找區域網路上的任何裝置並連線" (Search for any devices on the local network and connect). It has two buttons: "允許" (Allow) and "封鎖" (Block).	A screenshot of the Chiang Hua Bank (CHB) personal online banking website. A modal dialog box is displayed asking for permission to "尋找區域網路上的任何裝置並連線" (Search for any devices on the local network and connect). It has two buttons: "允許" (Allow) and "封鎖" (Block).
網路 ATM	證券網路下單
A screenshot of the Chiang Hua Bank (CHB) network ATM website. A modal dialog box is displayed asking for permission to "尋找區域網路上的任何裝置並連線" (Search for any devices on the local network and connect). It has two buttons: "允許" (Allow) and "封鎖" (Block).	A screenshot of the Chiang Hua Bank (CHB) securities network trading website. A modal dialog box is displayed asking for permission to "尋找區域網路上的任何裝置並連線" (Search for any devices on the local network and connect). It has two buttons: "允許" (Allow) and "封鎖" (Block).



三、 權限請求訊息點選「封鎖」之排除方式

當您誤點擊「封鎖」選項，操作過程會出現提示訊息視窗如下圖



可按照下列方式進行排除：

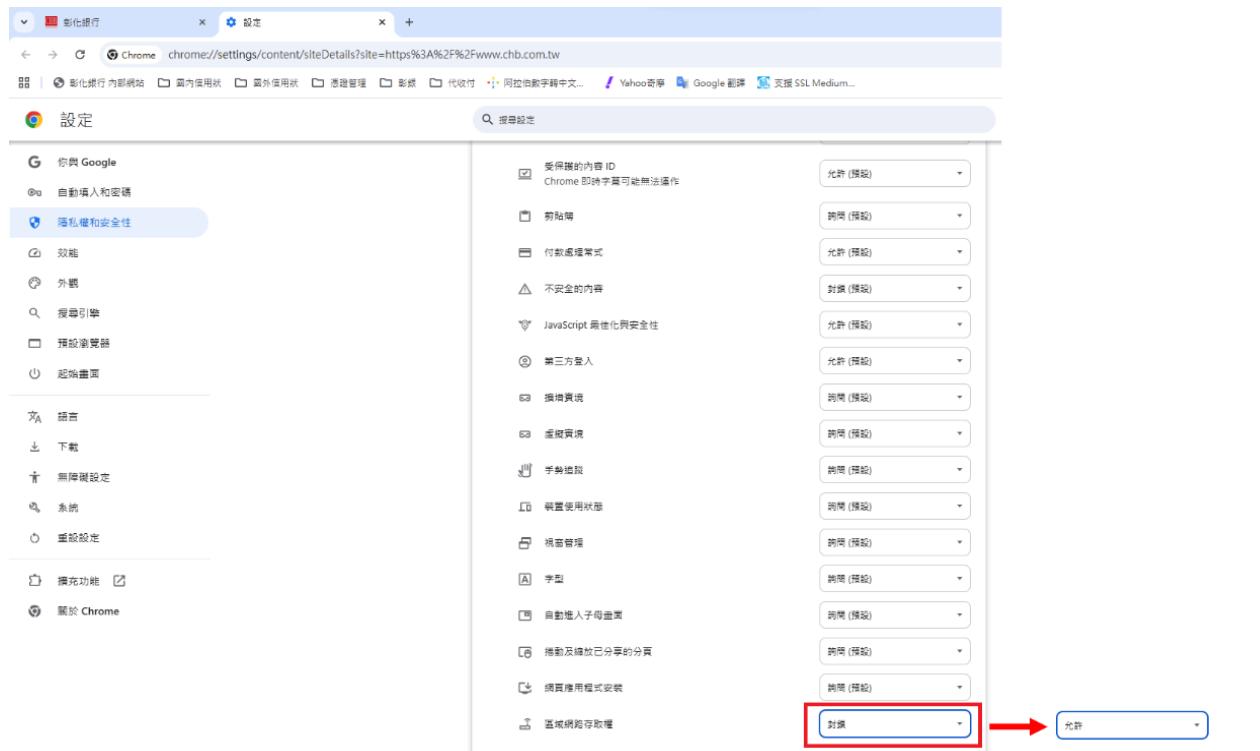
方法一、點選網址左側圖示 ，「區域網路存取權」點擊滑鼠左鍵開啟，重新整理網頁頁面，即可正常使用。



方法二、點選網址左側圖示 ，並再點選「網站設定」，將「區域網路存取權」設定為「允許」。



The screenshot shows the彰化銀行 (Chang Hwa Bank) login page. A red arrow points from the top-left gear icon in the address bar to the '區域網路存取權' (Network Access Permission) section. Within this section, another red box highlights the '網站設定' (Website Settings) button, which is currently set to '允許' (Allow). Below this, there are fields for '使用者代號' (User ID), '使用者密碼' (Password), and a '圖形驗證碼' (CAPTCHA) field containing '912696'. The CAPTCHA field has a '更換驗證碼' (Change CAPTCHA) link.



The screenshot shows the Google Chrome settings page. On the left, the '隐私权和安全性' (Privacy & Security) section is selected. On the right, under the '区域网络存取权' (Network Access Permission) heading, a red box highlights the dropdown menu next to the '對話' (Ask) option, which is currently set to '允許' (Allow). A red arrow points from this dropdown to a second dropdown further down the list, also set to '允許' (Allow).