



CHANG HWA COMMERCIAL BANK, LTD.
HONG KONG BRANCH

彰化商業銀行
香港分行

1401 Tower II - The Gateway,
25 Canton Road, Kowloon, Hong Kong
Tel : (852) 2956 1212 Fax : (852) 2956 1898, 2956 3652

香港九龍廣東道 25 號
港威大廈第二座 1401 室
電話 : (852) 2956 1212

2015 年 8 月 18 日

慎防偽冒電話語音訊息的通知

彰化商業銀行香港分行(以下簡稱本分行)提醒公眾及客戶慎防收到偽冒銀行的語言訊息來電，該等偽冒訊息可能會聲稱客戶的銀行賬戶出現異常狀況或已遭凍結，並要求客戶輸入其個人資料作賬戶確認。

本分行特此聲明與該等電話語音訊息沒有任何關係，本分行並未安排透過電話語音訊息來電以取得或確認客戶的敏感性個人資料（包括登入密碼），或要求客戶於電話輸入帳號和密碼，並提醒公眾及客戶切勿向可疑電話提供個人資料。

客戶如懷疑曾向可疑第三者披露個人資料，請即致電彰化銀行香港分行客戶熱線（852）2956 1212 查詢及與香港警方聯絡。

彰化商業銀行香港分行

Notice of Bogus Voice Message Phone Calls

Chang Hwa Commercial Bank, Ltd. Hong Kong Branch would like to remind our customers and the public to stay vigilant to some bogus voice message phone calls. They claim that customers' bank accounts are in abnormal status or suspended and then request customers to further provide their personal information for account authentication.

Our branch clarifies herein that it has no connection with these bogus voice message phone calls and has not made any arrangement to obtain or confirm customers' personal information (including login passwords) through voice messages phone calls. Customers and the Public are strongly reminded not to provide any of their personal information to any suspected callers.

Customers who have disclosed their personal information to any suspected third party should immediately call our customer hotline at 2956 1212 and contact the Hong Kong Police Force.

Chang Hwa Commercial Bank, Ltd. Hong Kong Branch