

Chang Hwa Bank Notification for the Collection, Processing and Use of Personal Information

親愛的客戶您好：

由於個人資料之蒐集，涉及 臺端的隱私權益，彰化商業銀行股份有限公司(以下稱本行)向 臺端蒐集個人資料時，依據個人資料保護法(以下稱個資法)第八條第一項規定，應明確告知 臺端下列事項：

Dear Customer,

The collection of your personal information affects your right to privacy. As a result, in accordance with Article 8, Paragraph 1 of Personal Information Protection Act (the "Act"), Chang Hwa Bank (the "Bank") shall clearly inform you the following issues whenever personal information is collected:

一、有關本行蒐集 臺端個人資料之目的、個人資料類別及個人資料利用之期間、地區、對象及方式等內容如下，請 臺端詳閱：

I. Regarding the personal information collected by the Bank, please carefully read the following information regarding the purpose of collection, classification of personal information and period, areas, parties and the way your personal information is used.

(一)目的:如附表所勾選實際辦理業務類別之特定目的及代號。

(1) Purpose: The specific business purposes and codes checked and applied in the Annex.

(二)個人資料之類別：姓名、身分證統一編號、性別、出生年月日、通訊方式、國籍、出生地、住居所、戶籍登記事項、肖像、個人描述或身體描述等辨識個人者、指紋或聲紋(聲音)等其他生物識別特徵及其他詳如相關業務申請書或契約書之內容，並以本行與 臺端往來之相關業務、帳戶或服務及自 臺端或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。

(2) Types of personal information collected: Name, National I.D. number, gender, date of birth, contact information, nationality, place of birth, residence, items of the household registration, portrait, individual description or physical description as well as any other data which can identify the individual; fingerprints, voiceprint (voice), or other biometric identifiers, etc. and other information detailed in the relevant applications form or contracts/agreements. The personal information is based on information the Bank collected from the business, accounts or services provided to the customer or from third parties (such as the Joint Credit Information Center).

(三)期間：特定目的存續期間、依相關法令所定(例如：商業會計法、洗錢防制法及稅捐稽徵法等)、因執行業務所必須之保存期間、依個別契約就資料之保存所定之保存年限(以孰後屆至者為準)。

(3) Period: The time period for the retention of personal information for specific purposes, the time period mandated by the relevant laws and regulations (such as the Business Entity Accounting Act, the Money Laundering Control Act, and the Tax Collection Act, etc.), or the time periods in line with business needs or individual contracts (the longer period shall be applied).

(四)地區：下列對象之國內及國外所在地。

(4) Location: The location, whether in Taiwan or overseas, of the parties indicated in the following paragraph "Parties".

(五)對象：本行(含受本行委託處理事務之委外機構)、本行各分支機構及子公司(例如：彰銀商業銀行有限公司、彰銀創業投資股份有限公司等)、依法令規定利用之機構、其他與本行業務相關之機構(例如：通匯行、財團法人金融聯合徵信中心、財團法人聯合

信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織(例如：VISA、MasterCard、JCB、美國運通公司等)、收單機構暨特約商店、財團法人金融消費評議中心、內政部、地政機關等)、美國政府機關、國內外有權機關(例如：金融監理機關或稅務機關等)、法律上有利害關係之第三人及 臺端所同意之對象(例如：本行共同行銷或交互運用客戶資料之公司、與本行合作推廣業務之公司等)。

(5) Parties: The Bank (including service providers engaged with the Bank), branches of the Bank and subsidiaries (such as Chang Hua Commercial Bank, Ltd., Chang Hwa Bank Venture Capital Co., Ltd. etc.) the institution using the information in compliance with regulations, the institutions in relation to relevant business (such as correspondent banks, the Joint Credit Information Center, the National Credit Card Center of R.O.C., the Taiwan Clearing House, the Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations (such as VISA、MasterCard、JCB、American Express, etc.), credit card acquirers and engaged stores, the Financial Ombudsman Institution, the Ministry of the Interior, the Land Administration Offices, etc.), the U.S. Government Department and Agencies, domestic/foreign competent authority (such as financial supervisory authority or taxation authority, etc.), the third party who has legal interest and parties agreed by you (such as the Bank's joint marketing or customer information sharing companies, or companies collaborating with the Bank for business purposes)

(六) 方式：符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式(包括但不限於電子文件、紙本或其他合於當時科學技術之適當方式)。

(6) Methods: By way of automatic or non-automatic measures that are in compliance with the relevant personal information protection regulations (including but not limited to the electronic document, paper or other appropriate ways of science and technology with the times).

二、依據個資法第三條規定，臺端就本行保有 臺端之個人資料得行使下列權利：

II. According to Article 3 of the Act, you may exercise the following rights with regard to your personal information collected by the Bank:

(一)除有個資法第十條所規定之例外情形外，得向本行查詢、請求閱覽或請求製給複製本，惟本行依個資法第十四條規定得酌收必要成本費用。

(1) Apart from the circumstances stated in the Article 10 of the Act, you may inquire and request for a review or make copies of your personal information held by the bank. The Bank may charge an administration fee in accordance with Article 14 of the Act.

(二)得向本行請求補充或更正，惟依個資法施行細則第十九條規定，臺端應適當釋明其原因及事實。

(2) You may request to supplement or correct your personal information. However, in accordance with Article 19 of the Enforcement Rules of the Act, you shall explain the reason and facts properly.

(三)本行如有違反個資法規定蒐集、處理或利用 臺端之個人資料，依個資法第十一條第四項規定，臺端得向本行請求停止蒐集、處理或利用。

(3) In accordance with Article 11, Paragraph 4 of the Act, in the event that a violation of the Act has occurred during collection, processing or use of your information, you may request the Bank to discontinue the collection, processing or use of your personal information.

(四)依個資法第十一條第二項規定，個人資料正確性有爭議者，得向本行請求停止處理或利用 臺端之個人資料。惟依該項但書規定，本行因執行業務所必須並註明其爭議或經 臺端書面同意者，不在此限。

(4) In accordance with Article 11, Paragraph 2 of the Act, in the event of a dispute regarding the accuracy of your personal information, you may request the Bank to discontinue the processing or use of your personal information. However, the preceding sentence may not be applicable when it is necessary for the performance of an official duty or fulfillment of a legal obligation and the dispute has been recorded, or when it is agreed by you in writing.

(五) 依個資法第十一條第三項規定，個人資料蒐集之特定目的消失或期限屆滿時，得向本行請求刪除、停止處理或利用 臺端之個人資料。惟依該項但書規定，本行因執行業務所必須或經 臺端書面同意者，不在此限。

(5) In accordance with Article 11, Paragraph 3 of the Act, you may request the Bank to delete or discontinue the use of your personal information when the specific purpose no longer exists or time period expires. However, the preceding sentence may not be applicable when it is necessary for the performance of an official duty or fulfillment of a legal obligation, or when it is agreed by you in writing.

三、臺端如欲行使上述個資法第三條規定之各項權利，有關如何行使之方式，得向營業單位或利用本行客服專線 412-2222（以市話計費）或免付費服務專線 0800-365-889 詢問或於本行網站（網址：<https://www.bankchb.com>）查詢。

III. With regard to the methods of exercising your rights prescribed in Article 3 of the Act, you may inquire at the branches of the Bank, call the customer service line (412-2222, domestic landline rates apply) or the free service line (0800-365-889) or visit the Bank website (<https://www.bankchb.com>).

四、臺端得自由選擇是否提供相關個人資料及類別，惟 臺端所拒絕提供或提供不完全之個人資料及類別，如果是辦理業務審核或作業所需之資料，本行可能無法進行必要之業務審核或作業而無法提供 臺端相關服務或無法提供較佳之服務，敬請見諒。

IV. You may freely decide whether to provide your personal information and their types. However, the Bank may not be able to provide you with the relevant services or may only be able to provide limited services if the Bank is unable to process the checks required by the Bank's operations, due to the lack of or the incompleteness of providing your personal information and their types. Your understanding is appreciated.

五、本行利用 臺端個人資料進行行銷時，臺端得向本行表示拒絕接受行銷。

V. You may refuse the Bank's marketing activities when the Bank uses your personal information to engage in marketing.

六、經本行向 臺端告知上開事項後，臺端已明確知悉本行蒐集、處理、利用或國際傳輸 臺端個人資料之相關內容無誤。

VI. After you are informed the above issues by the Bank, you confirm and acknowledge that you are aware of the collection, processing, use and international transmission of your personal information by the Bank.

請勾選本次實際辦理業務，未辦理業務請勿勾選

Please check the Business Type that applies to you Do not check boxes that you are not applying for.

勾選 Check	業務 類別 Business Type	業務特定目的及代號 Business specific purpose and code	共通特定目的及代號 Business common purpose and code
<input type="checkbox"/>	一、 存匯業務 I. Deposit/ Remittance	035 存款保險、022 外匯業務、036 存款與匯款業務、067 信用卡、現金卡、轉帳卡或電子票證業務、082 借款戶與存款戶存借作業綜合管理、112 票據交換業務、181 其他經營合於營業登記項目或組織章程所定之業務：_____業務 035 Deposit insurance, 022 Foreign Exchange Business, 036 Deposit and Remitting, 067 Credit Card, Cash Card, debit card or electronic value-stored card business, 082 Operation of integrated management among the borrowing households with depositors saved business, 112 Negotiation Instrument Exchange Business, 181 Other business operation in accordance with the business registration project or organization Prospectus:_____	025 犯罪預防（包括但不限於執行全球洗錢防制及打擊資恐措施） 040 行銷 059 金融服務業依法令規定及金融監理需要，所為之蒐集處理及利用 060 金融爭議處理 061 金融監督、管理與檢查 063 非公務機關依法定義務所進行個人資料之蒐集處理及利用 069 契約、類似契約或其他法律關係管理之事務
<input type="checkbox"/>	二、 授信業務 II. Credit	022 外匯業務、067 信用卡、現金卡、轉帳卡或電子票證業務、082 借款戶與存款戶存借作業綜合管理、088 核貸與授信業務、106 授信業務、111 票券業務、126 債權整貼現及收買業務、154 徵信、181 其他經營合於營業登記項目或組織章程所定之業務：_____業務 022 Foreign Exchange Business, 067 Credit Card, Cash Card, debit card or electronic value-stored card business, 082 Operation of integrated management among the borrowing households with depositors saved business, 088 Lending and trust business, 106 Credit Business, 111 Bills Business, 126 Claims the whole discounting and trading business, 154 Reference, 181 Other business operation in accordance with the business registration project or organization Prospectus:_____	090 消費者、客戶管理與服務 091 消費者保護 098 商業與技術資訊 101 國家經濟發展業務 104 帳務管理及債權交易業務 129 會計與相關服務 136 資(通)訊與資料庫管理 137 資通安全與管理 157 調查、統計與研究分析 177 其他金融管理業務 182 其他諮詢與顧問服務
<input type="checkbox"/>	三、 衍生性金融商品 III. Derivative Instruments	022 外匯業務、044 投資管理、181 其他經營合於營業登記項目或組織章程所定之業務：_____業務 022 Foreign Exchange Business, 044 Investment management, 181 Other business operation in accordance with the business registration project or organization Prospectus:_____	025 Crime Prevention (including but not limited to implementation of global Anti-Money Laundering and the mechanism of Countering the Financing of Terrorism)
<input type="checkbox"/>	四、 有價證券業務 IV. Securities	037 有價證券與有價證券持有人登記、044 投資管理、082 借款戶與存款戶存借作業綜合管理、088 核貸與授信業務、106 授信業務、111 票券業務、154 徵信、166 證券、期貨、證券投資信託及顧問相關業務、181 其他經營合於營業登記項目或組織章程所定之業務：_____業務 037 Registration of securities and securities holders, 044 Investment management, 082 Operation of integrated management among the borrowing households with depositors saved business, 088 Lending and trust business, 106 Credit Business, 111 Bills Business, 154 Reference, 166 Securities, Futures, Securities investment trusts and consultants related business, 181 Other business operation in accordance with the business registration project or organization Prospectus:_____	040 Marketing (including financial cross-selling business) 059 Financial service industry's collection and processing information in accordance with laws and needs for financial supervision. 060 Financial dispute resolution 061 Financial supervision, administration and inspection 063 Non-government agency collect or process personal information under legal obligations

<input type="checkbox"/>	<p>五、 信用卡業務 V. Credit Card</p>	<p>022 外匯業務、067 信用卡、現金卡、轉帳卡或電子票證業務、082 借款戶與存款戶存借作業綜合管理、088 核貸與授信業務、106 授信業務、126 債權整貼現及收買業務、154 徵信、181 其他經營合於營業登記項目或組織章程所定之業務： _____業務</p> <p>022 Foreign Exchange Business, 067 Credit Card, Cash Card, debit card or electronic value-stored card business, 082 Operation of integrated management among the borrowing households with depositors saved business, 088 Lending and trust business, 106 Credit Business, 126 Claims the whole discounting and trading business, 154 Reference, 181 Other business operation in accordance with the business registration project or organization Prospectus: _____</p>	<p>069 Contract, contract-like or other legal relation matters</p> <p>090 Consumer, Customer Management and Service</p> <p>091 Consumer Protection</p> <p>098 Business and Technical Information</p> <p>101 National Economy Development Business</p> <p>104 Account management and debt trading business</p> <p>129 Accounting and related Services</p>
<input checked="" type="checkbox"/>	<p>六、 財富管理業務 VI. Wealth Management</p>	<p>022 外匯業務、036 存款與匯款業務、044 投資管理、065 保險經紀、代理、公證業務、068 信託業務、082 借款戶與存款戶存借作業綜合管理、094 財產管理、166 證券、期貨、證券投資信託及顧問相關業務、181 其他經營合於營業登記項目或組織章程所定之業務： _____業務</p> <p>022 Foreign Exchange Business, 036 Deposit and Remitting, 044 Investment Management, 065 Insurance managing, agency and notary business, 068 Trust business, 082 Operation of integrated management among the borrowing households with depositors saved business, 094 Property management, 166 Securities, Futures, Securities investment trusts and consultants related business, 181 Other business operation in accordance with the business registration project or organization Prospectus: _____</p>	<p>136 Information(communication) and database management</p> <p>137 Information and Communication Security and Management</p> <p>157 Investigation, statistics and research analysis</p> <p>177 Other financial administrative business</p> <p>182 Other Consulting and Consultant Services</p>
<input type="checkbox"/>	<p>七、 其他經營合於營業登記項目或組織章程所定之業務，或經主管機關核准辦理之其他有關業務 VII. Other business operations in accordance with the business registration project or organization prospectus, or other related business approved by the competent authorities.</p>	<p>181 其他經營合於營業登記項目或組織章程所定之業務：<input type="checkbox"/>保管箱業務<input type="checkbox"/>黃金存摺業務<input type="checkbox"/>電子金融業務<input type="checkbox"/>代理收付業務<input type="checkbox"/>代理銷售紀念幣業務<input type="checkbox"/>合作推廣業務<input type="checkbox"/>電子支付機構業務<input type="checkbox"/>_____業務</p> <p>181 Other business operation in accordance with the business registration project or organization Prospectus:<input type="checkbox"/>Safety Box <input type="checkbox"/>Gold Account <input type="checkbox"/>Electronic financial <input type="checkbox"/>Collect and payment <input type="checkbox"/>Memorial coin sales <input type="checkbox"/>the Bank's business cooperative <input type="checkbox"/>Electronic Payment Institutions <input type="checkbox"/>Others: _____</p>	

如本告知事項之中文版本與英文版本有任何歧異之處，應以中文版本為準。

In the event of any inconsistencies between the Chinese and the English versions in this Notification, the Chinese version shall prevail.