

# APPLICATION FORM FOR CREDIT CARD DISPUTE TRANSACTION

## 聲 明 書

(信用卡暫緩扣款及簽帳金融卡退款適用)

Date 日期：民國 年 月 日

立聲明書人(Name) (以下簡稱本人 referred as I) 持有 貴行信用卡/簽帳金融卡 (Debit Card) held Chang Hwa Commercial Bank (CHB) Credit/Debit Card, 卡號 Card number: , 因對民國 年 月之帳單有疑義, 為依信用卡約定條款第 13 條/簽帳金融卡(包括 VISA Debit 及悠遊 Debit)相關約定之規定, 聲請暫緩予以扣信用卡款/退還簽帳金融卡消費款項, 茲此聲明並確認下列事項: Due to being suspicious of irrelative transaction appeared on monthly statement, I apply to withhold temporarily the amount of payment for Credit Card, or of refunds for Debit Card under Clause 13 of Credit Card agreement or related Debit Card agreement signed with CHB. I hereby state and confirm the following contents:

- 一、本人確實持有彰化銀行發行之信用卡/簽帳金融卡(Debit Card)。I assured to hold a CHB Credit/Debit Card.
1. 本人目前持有之卡片狀況 The state of affairs with Credit/Debit Card:
2. ☐ 未遺失或遭竊。(偽卡) Not lost or stolen (Fraud Card)  
☐ 於 月 日 ☐ 遺失 ☐ 遭竊 ☐ 尚未收到卡片 (Lost /Stolen /Card Not Received Cases )
3. 本人並無以貴行信用卡/簽帳金融卡(Debit Card)為下列交易, 亦無同意或授權第三人為之: Neither I nor have authorized or participated any other person to use CHB's Credit/Debit card in this transaction from the above merchant.

交易日期 (Date)	商 店 名 稱(Merchant)	交易金額(Amount)
共 筆(Total of _____ Transactions), 金額新台幣		元
(Amount of _____ NT Dollars)。		

本人上述聲明皆為真實及正確, 若事後查明係本人或本人同意或授權第三人所為之交易, 本人願立即付清償款項, 如為信用卡並願依信用卡約定條款第 13 條約定自原繳款期限之次日起, 依該筆爭議帳款原消費入帳日當期適用之循環信用年利率(最高年息 15.00%)計付利息予貴行。如為簽帳金融卡願依民法規定之法定利率(5%)計付利息予貴行。

I do hereby state that the statement contained herein is true and correct in all respect. I understand and accept that if it has been investigated and identified that the transaction was engaged in by the cardholder or by the third party granted or authorized by the cardholder, the cardholder shall pay the full amount immediately, and shall pay the interest for Credit Card at a revolving credit annual percentage rate(15.00% the highest) for current billing cycle applicable of original posting date of the disputed amount starting from the next day following the original payment deadline in accordance with Clause 13 of Credit Card agreement, or shall pay the interest for Debit Card at legal rate(5%) in accordance with Civil Code.

此 致 Sincerely

彰化銀行 Chang Hwa Bank

分行 Branch

立聲明書人 Your Signature : \_\_\_\_\_

(請與卡片背面之簽名一致)

身分證字號 ID Number : \_\_\_\_\_

聯絡電話 Contact number : (O) \_\_\_\_\_

(H) \_\_\_\_\_