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Walt Disney Ratings Lowered To 'BBB+' On Continued Affect From Pandemic; Outlook Negative

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The Walt Disney Co.'s theme park and movie studio operations continue to be severely affected by the COVID-19 pandemic.

We expect that once a vaccine is widely available, consumers will likely remain reluctant to immediately return to public venues. As a result, even if experimental vaccines are highly effective and are more widely available by mid-2021, we don't expect Disney's parks to return to normal operations until fiscal 2022.

Disney is also aggressively rolling out its global DTC streaming platforms and investing in new content, which will depress operating and cash flow measures for the next few years. As a result, we no longer expect that Disney will reduce adjusted leverage to below 3x by the end of fiscal 2022.

We are lowering our ratings on Disney, including the issuer credit rating, by one notch to 'BBB+' from 'A-' and removing all ratings from CreditWatch. We are affirming the 'A-2' short-term and CP ratings.

The negative outlook reflects the continued uncertainty over the path to global economic normalcy, the elevated cash flow burn to implement its global DTC strategy, and how long it will take Disney to reduce adjusted leverage to 3.5x.

NEW YORK (S&P Global Ratings) Nov. 18, 2020—S&P Global Ratings today took the rating actions listed above.

We no longer believe Disney can reduce leverage below 3x by the end of fiscal 2022. Our original operating assumptions underlying the former 'A-' issuer credit rating assumed an economic recovery from the pandemic in the latter half of 2020, with a return to more normalized operating activity at Disney's theme parks by the end of 2020. While reports that experimental vaccines may be highly effective and might gain initial approval by the end of the year are promising, this is merely the first step toward a return to social and economic normality; equally critical is the widespread availability of effective immunization, which could come by the middle of next year. Factoring in the time for widespread global immunization to occur, reluctance to return to public venues, and resumption of normal activities (like returning to Disney's theme parks), we forecast that Disney's operating performance at its two hardest-hit segments (theme parks and movie studios) will not begin to normalize (return to 2019 levels) until fiscal 2022 (ending Sept. 30). We anticipate that it could take all of fiscal 2022 for revenues at the theme parks and studio entertainment to return to pre-COVID levels.

We do believe that EBITDA may improve somewhat faster because of the significant permanent cost reductions achieved throughout the entire Disney organization. These reductions will more than cover any additional costs associated with COVID-19 health and safety procedures. However, adding increased cash flow losses resulting from Disney's global direct-to-consumer (DTC) streaming initiatives likely keeps adjusted leverage above 3x through fiscal 2022 (we estimated adjusted leverage was 5.2x at the end of fiscal 2020). We forecast that S&P Global Ratings-adjusted leverage will return to below 3x only in fiscal 2023. (Our adjustments to debt include reported lease liabilities, unfunded pension and other post-employment benefits, redeemable noncontrolling interests, the balance sheet value of its put option to acquire NBC Universal's interest in Hulu, and net of cash balances.)

Theme park recovery will likely trail overall economic recovery. We believe that theme parks' path back to normalcy will be much slower than global GDP. Even after a vaccine is finally available, local and national governments may still impose social distancing restrictions or even capacity utilization limitations on public venues. We also believe many consumers will continue to be reluctant to attend theme parks, or other large public gatherings, even after a COVID-19 vaccine is available. For theme parks to begin to return to normalcy, consumers will likely need to believe they won't be exposed to the virus while visiting the parks. This may be somewhat easier for outdoor theme parks than for indoor activities. Global destination attractions, like Disney's Walt Disney World in Orlando, Fla., will likely recover more slowly than regional theme parks, like Disneyland in California, due to lingering travel-related

concerns. Regional theme parks, on the other hand, could benefit from pent-up demand, accessibility by car, and limited required planning as an alternative to other leisure activities. We're forecasting attendance at Disney's two domestic theme parks in 2021 to be 50% of 2019 levels, improving to over 90% of 2019 levels in 2022. We forecast that domestic attendance will surpass 2019's total only in 2024.

Global DTC streaming initiatives will further depress credit measures over the next few years. Disney's strategic pivot to a global DTC streaming-centric company could better position it to counter the accelerating decline in its traditional linear TV business. Over the longer term, this move could further widen the perceived gap between Disney and its peers, solidifying the company's standing as the premier global media and entertainment company. Over the next two to three years, the company will need to make significant investments in new content, marketing, and systems to reap the advantages of global scale and reach profitability. However, these investments come with a steep near-term financial cost, and thus we expect these investments to further depress EBITDA and cash flow beyond what the pandemic has already wrought on Disney's credit measures.

Management commitment to lowering leverage remains solid. Disney's senior management remains fully committed to returning leverage to historical levels (below 2.5x on an adjusted basis). Since the start of the pandemic, the company has maintained its historically conservative financial policy to pursue these levels. Per Disney's recent earnings announcement, the board continues to suspend its dividend (saving \$3.5 billion annually) and the company has not repurchased any stock since 2018 (when it announced the revision of its acquisition of Twenty-First Century Fox Inc. (21CF) to include a cash component). We believe Disney and its board will continue to suspend all shareholder-friendly actions until it reduces adjusted leverage to below 2.5x. Still, we believe there is much uncertainty around a timetable to achieving this lower leverage.

Disney remains the premier global media and entertainment company. Despite the ongoing pandemic and its impact on Disney's businesses and credit measures, our rating on Disney still incorporates its unparalleled collection of iconic brands, the breadth and depth of its film and television studios, its diverse global DTC streaming services (Disney+, Hulu, ESPN+, hotstar, and the soon-to-be-launched Star General Entertainment), its global destination theme parks, and its global distribution footprint. In our view, Disney remains the preeminent company for monetizing intellectual property across the full breadth of its businesses.

Environmental, social, and governance (ESG) credit factors for this credit rating change:

Health and safety

The negative outlook reflects the continued uncertainty over the path to global economic normalcy, the elevated cash flow burn to implement Disney's global DTC strategy, and how long it will take Disney to reduce adjusted leverage to 3.5x. We expect adjusted leverage to significantly increase to well beyond our downgrade trigger in fiscal 2021 but should begin to quickly improve by fiscal 2022, assuming that a vaccine is widely available by mid-year 2021.

We could lower our rating on Disney if

We believe the company will be unable, or unwilling, to return adjusted leverage below 3.5x by the end of fiscal 2022. This would likely result from further delays in the development, manufacture, and distribution of a vaccine, which would further delay a return to economic normalcy and corresponding improvements in operational and financial metrics.

The company changes its historically conservative financial policy. This includes undisciplined spending to support its global DTC strategy or using cash flow to support shareholder-friendly actions instead of reducing debt.

We could revise our outlook to stable or even raise our rating if:

Disney outperforms our base-case forecast such that leverage comes down more quickly than expected.

We see a clear path (less than one year away) to adjusted leverage of less than 3x.

Related Criteria

General Criteria: Group Rating Methodology (/en_US/web/guest/article/-/view/sourceld/10999747), July 1, 2019

Criteria | Corporates | General: Corporate Methodology: Ratios And Adjustments (/en_US/web/guest/article/-/view/sourceld/10906146), April 1, 2019

Criteria | Corporates | General: Reflecting Subordination Risk In Corporate Issue Ratings (/en_US/web/guest/article/-/view/sourceld/10486915), March 28, 2018

General Criteria: Methodology For Linking Long-Term And Short-Term Ratings (/en_US/web/guest/article/-/view/sourceld/10011703), April 7, 2017

Criteria | Corporates | General: Methodology And Assumptions: Liquidity Descriptors For Global Corporate Issuers (/en_US/web/guest/article/-/view/sourceld/8956570), Dec. 16, 2014

Criteria | Corporates | General: Corporate Methodology (/en_US/web/guest/article/-/view/sourceld/8314109), Nov. 19, 2013

General Criteria: Country Risk Assessment Methodology And Assumptions (/en_US/web/guest/article/-/view/sourceld/8313032), Nov. 19, 2013

General Criteria: Methodology: Industry Risk (/en_US/web/guest/article/-/view/sourceld/8304862), Nov. 19, 2013

General Criteria: Methodology: Management And Governance Credit Factors For Corporate Entities (/en_US/web/guest/article/-/view/sourceld/7629699), Nov. 13, 2012

General Criteria: Principles Of Credit Ratings (/en_US/web/guest/article/-/view/sourceld/6485398), Feb. 16, 2011

Related Research

Walt Disney Co.'s Third-Quarter 2020 Results Were Mixed; Ratings Remain On CreditWatch (/en_US/web/guest/article/-/view/sourceId/11604832), Aug. 6, 2020

Reopening Date For Walt Disney World An Important Milestone for Disney (/en_US/web/guest/article/-/view/sourceId/11511250), May 29, 2020

Disney 'A-2' Short-Term Ratings Affirmed And Removed From CreditWatch; Long-Term Ratings Remain On CreditWatch Negative (/en_US/web/guest/article/-/view/sourceId/11472324), April 29, 2020

Disney Ratings Lowered To 'A-' Amid Continued Uncertainty Over Business Reopenings And Deleveraging; On Watch Negative (/en_US/web/guest/article/-/view/sourceId/11448584), April 23, 2020

The Walt Disney Co. Ratings Placed On CreditWatch Negative As Theme Parks And Other Businesses Remain Closed (/en_US/web/guest/article/-/view/sourceId/11436898), April 16, 2020

The Walt Disney Co. Outlook Revised To Negative On Event Cancellations And Travel Restrictions Due To The Coronavirus (/en_US/web/guest/article/-/view/sourceId/11387156), March 12, 2020

How Does S&P Global Ratings Calculate Leverage For Major U.S. Media Companies? (2020 Update) (/en_US/web/guest/article/-/view/sourceId/11377557), March 5, 2020

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