

Financial Review 4Q 2020 (Bloomberg: 2801 TT)

March 31, 2021



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Agenda

- Operational Highlights
- Financial Performance
- Operating Results
- Appendix

Operational Highlights (consolidated basis)

Core Business

- Loans NT\$1,491 bn,+3.43% YoY, Corp.+3.10% YoY Personal +14.67% YoY Overseas -12.37% YoY
- ➤ Deposits NT\$1,890 bn,+8.19% YoY, NTD Demand Deposit +12.77% YoY FX Demand Deposit +23.03% YoY

Profitability

- ➤ Net Income Before Tax NT\$8.311 bn,-38.53% YoY
- > EPS NT\$0.68 · ROA 0.32% · ROE 4.30%

Asset Quality

- ➤ NPL ratio was 0.38%
- Coverage ratio was 334.66%

Capital Adequacy Ratio

➢ BIS ratio was 14.53% → +0.39% YoY

1. YoY is compared with the average on fourth quarter of 2019 and 2020. 2.ROE and ROA are after-tax figures.

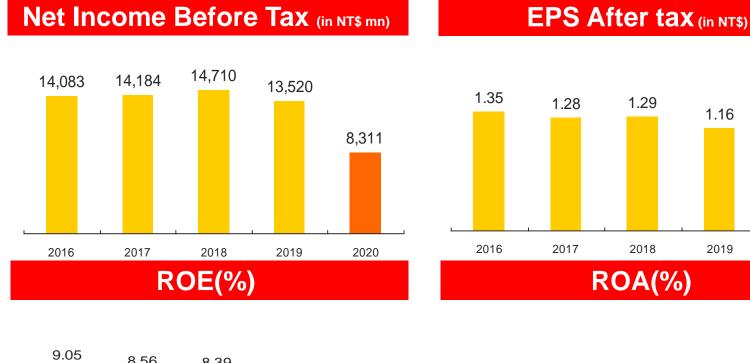
Agenda

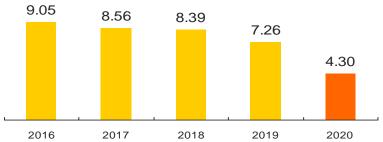
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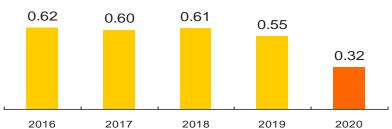
Asset Size and Net Worth



Financial Performance







1.29

2018

1.16

2019

0.68

2020

*ROE and ROA are after-tax figures.

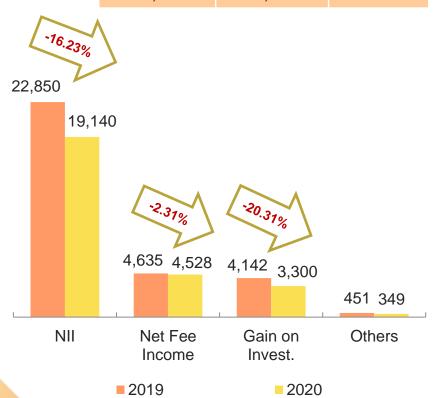
Comprehensive Income

(In NT\$ mn)	2019	2020	YoY(%)
Net Revenue	32,078	27,317	-14.84%
Provision, Net	2,136	2,836	32.76%
Operating Expense	16,422	16,170	-1.53%
Net Income Before Tax	13,520	8,311	-38.53%
Income Tax Expense	1,949	1,270	-34.84%
Net Income After Tax	11,572	7,041	-39.15%
Other Comprehensive Income	369	-230	-162.37%
Total Comprehensive Income	11,941	6,811	-42.96%

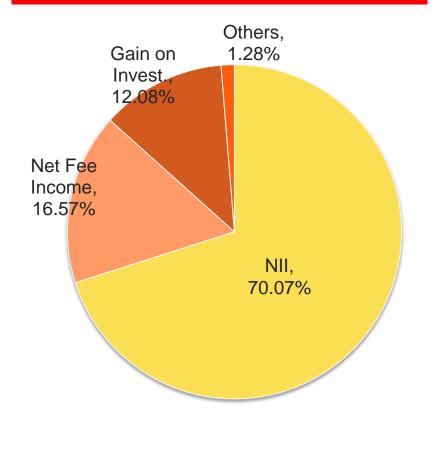
Net Revenue

Net Revenue (in NT\$ mn)

2019	2019 2020			
32,078	27,317	-14.84%		



2020 Net Revenue Breakdown



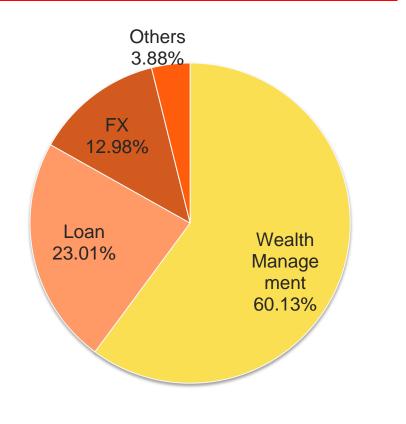
Net Fee Income

Net Fee Income (in NT\$ mn)

2019	2020	YoY
4,635	4,528	-2.31%



2020 Net Fee Income Breakdown



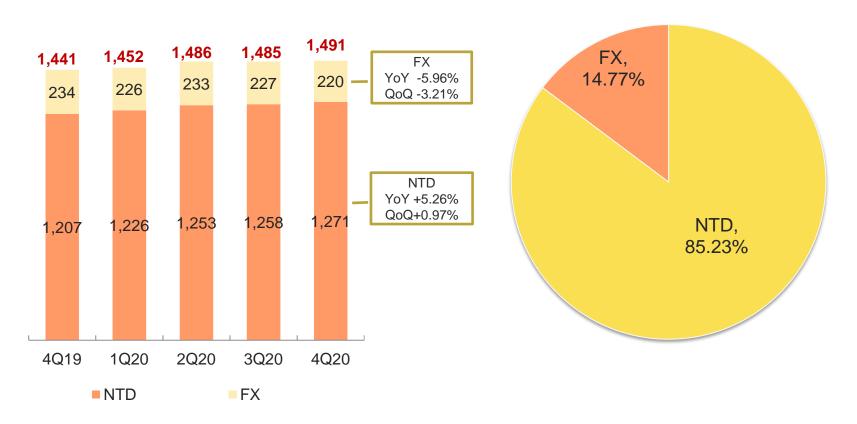
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Loan Breakdown by Currency

Quarterly Loan Balance (in NT\$ bn)

4Q20 Loan Breakdown by Currency



^{1.}Loan includes ordinary loans, advances (credit card), factoring A/R, exchange bills negotiated, and import / export bills negotiated, and excludes overdue loans.

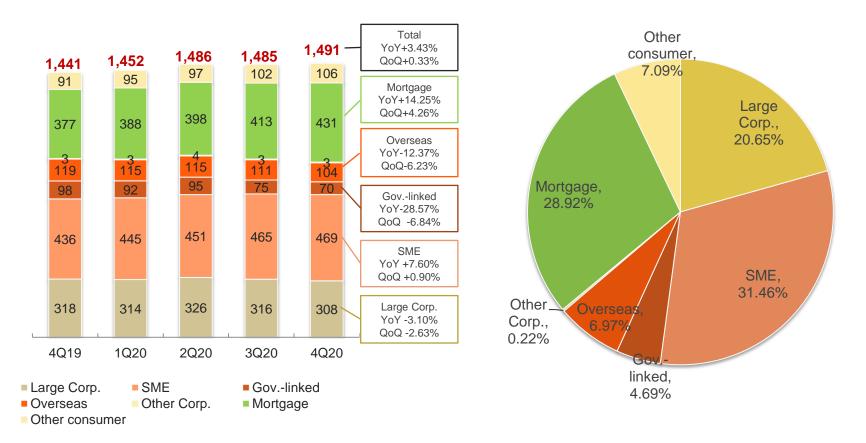
^{2.} Quarterly loan balance is single quarter average balance basis.

^{3.} YoY is compared with the average on fourth guarter of 2019 and 2020.

Loan Breakdown by Customer

Quarterly Loan Balance (in NT\$ bn)

4Q20 Loan Breakdown by Customer



^{1.}Loan includes ordinary loans, advances (credit card), factoring A/R, exchange bills negotiated, and import / export bills negotiated, and excludes overdue loans.

^{2.} Quarterly loan balance is single quarter average balance basis.

^{3.} YoY is compared with the average on fourth quarter of 2019 and 2020.

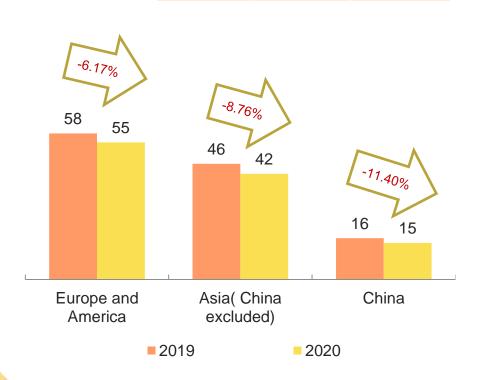
Overseas Loan Breakdown by Regions

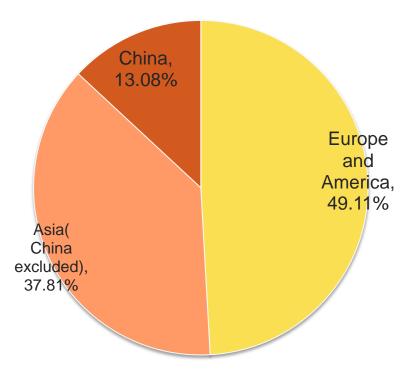
Overseas Loan Balance (in NT\$ bn)

 2019
 2020
 YoY

 121
 111
 -7.87%

2020 Overseas Loan Breakdown by Regions





^{1.}Loan includes ordinary loans, advances (credit card), factoring A/R, exchange bills negotiated, and import / export bills negotiated, and excludes overdue loans.

3.Including China subsidiary.

^{2.} The figures are the average of twelve months.

Overseas & OBU Performance

Overseas & OBU
Net Income Before Tax (in NT\$ mn)

5,933 6,669 6,222 1,706

2018

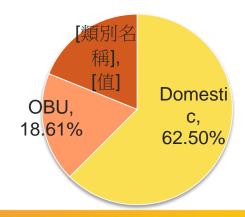
2019

2020

Overseas & OBU PPOP proportion



2020 PPOP Breakdown

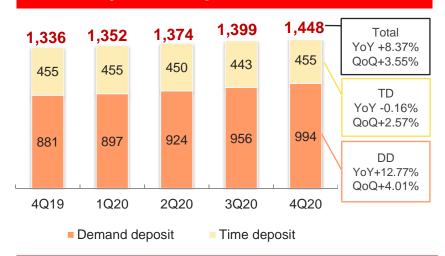


2017

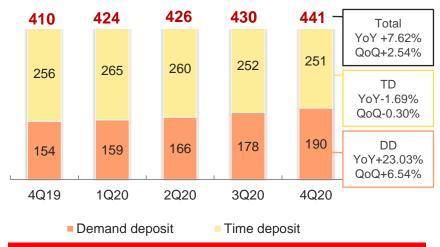
2016

Deposit Breakdown by Currency

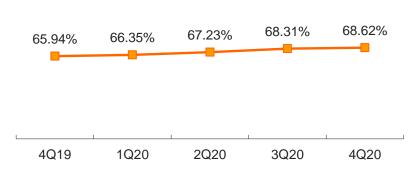
Quarterly NTD Deposit Balance (in NT\$ bn)



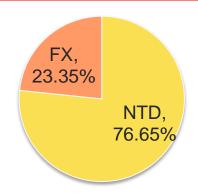
Quarterly FX Deposit Balance (in NT\$ bn)



Quarterly NTD Demand Deposit Proportion



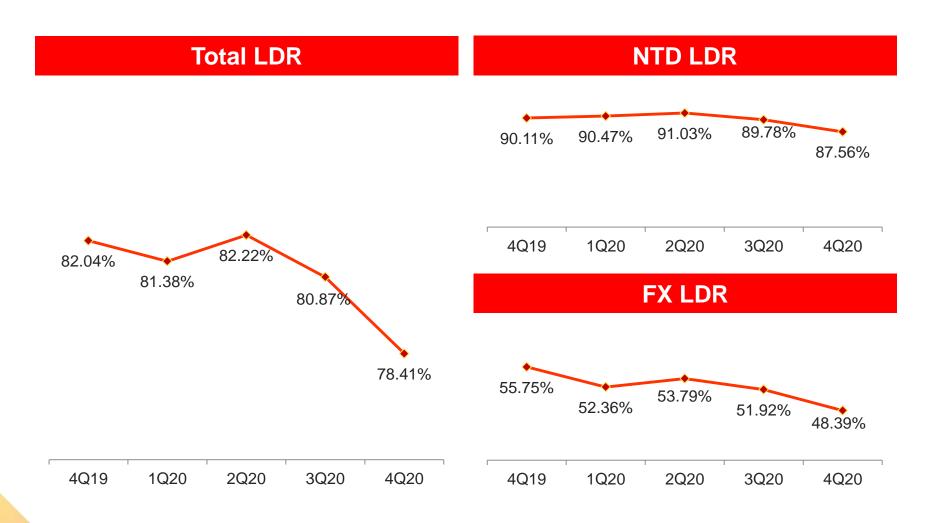
4Q20 Deposit Breakdown by Currency



^{1.} Quarterly deposit balance is single quarter average balance basis.

^{2.} YoY is compared with the average on thurthquatteob2009@add20000.

LDR

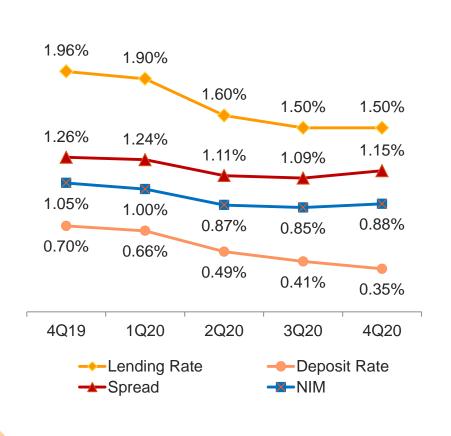


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Spread and NIM

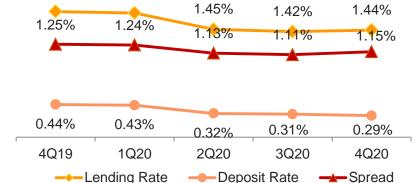
Quarterly Total Loan to Deposit Spread and NIM



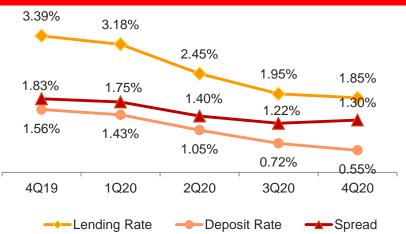
NTD Loan to Deposit Spread

1.69%

1.67%



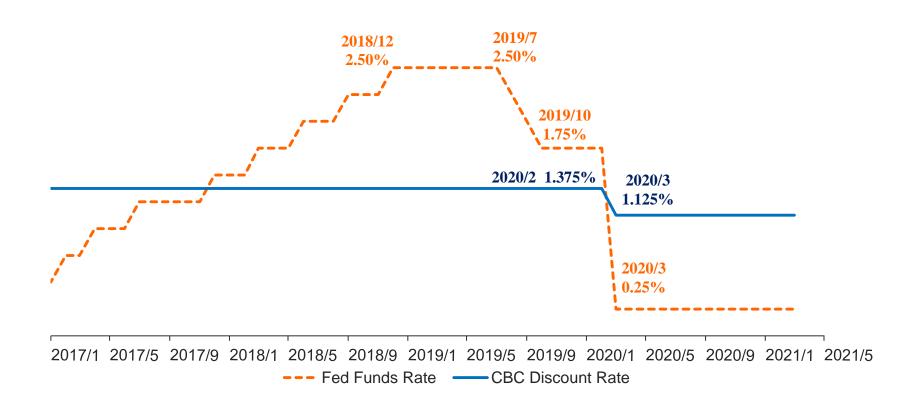
FX Loan to Deposit spread



*.IFRS and quarterly basis.

Fed Funds Rate vs. CBC Discount Rate Trends

Fed Funds Rate VS. CBC Discount Rate

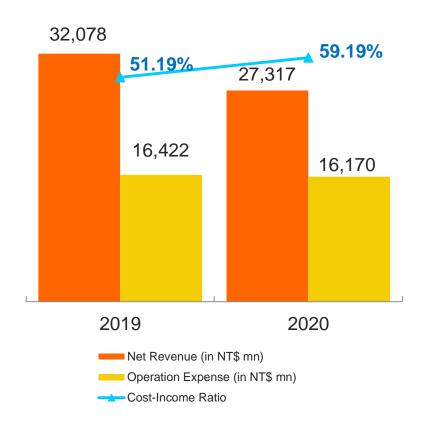


Cost-Income Ratio

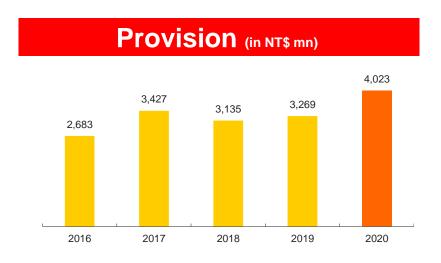
Operating Expense (in NT\$ mn)

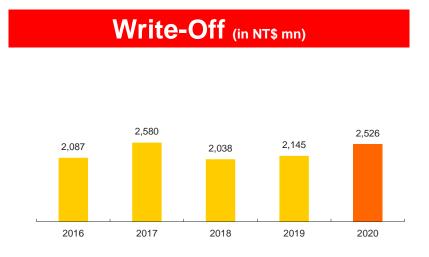
Cost-Income Ratio

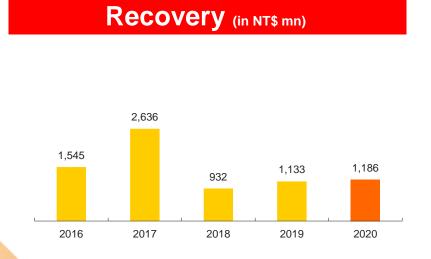


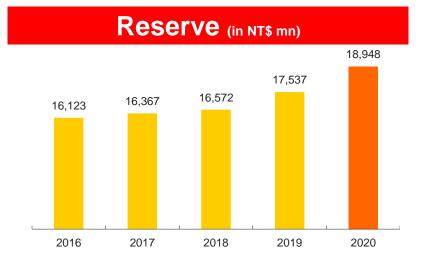


Loan Provision, Write-off and Recovery





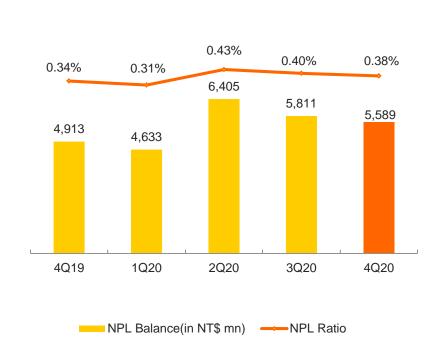


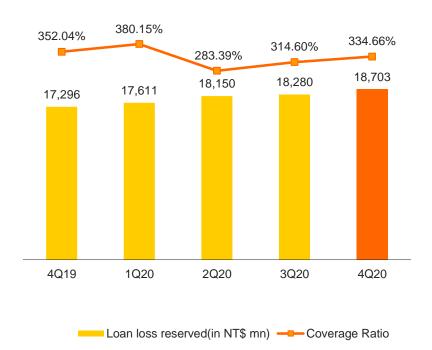


NPL Ratio and Coverage Ratio

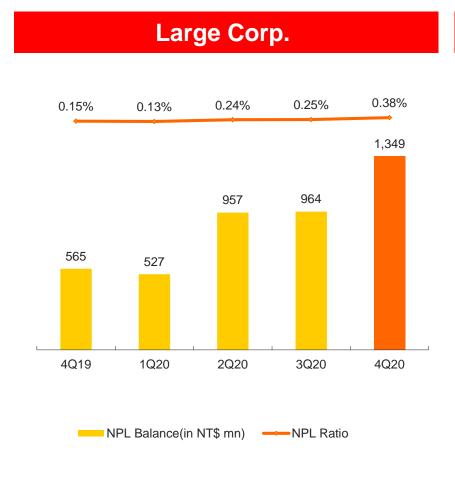
NPL Ratio

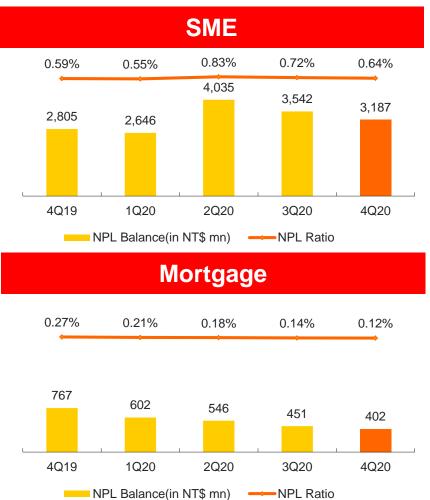
Coverage Ratio





Asset Quality



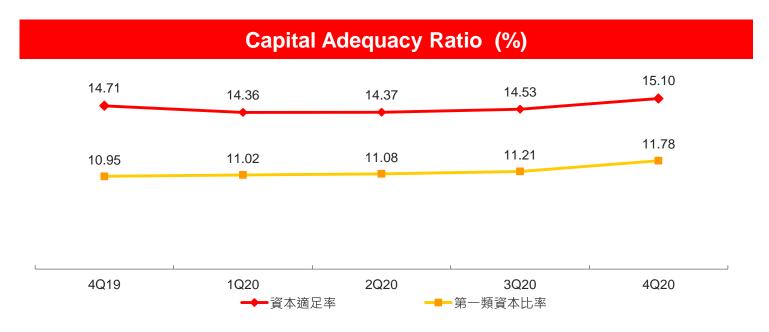


Credit Rating & CAR

Credit Rating

- Moody's (2020/2,Review):
 - Long Term Rating : A2
 - Short Term Rating : P-1
 - Outlook : Stable

- **S&P** (2020/11,Review) :
 - Long Term Rating : A-
 - Short Term Rating : A-2
 - −Outlook : Stable





- Expand the core business base and increase profitability

 Adjust the credit structure of Corporate finance, expand the customer base of SMEs and increase NIM.

 Focus on self-use residence loans, and increase market share in housing loans.

 Strive the business opportunities of the syndicated loans and enriching the syndicated fee into the earnings performance.

 Establish partnerships with customers, bonding into its money flow, and create a dimension partnership together.

 Continue to cooperate with gov. policies, such as "Trillion revitalization" to investing Taiwan, coordinate with the central bank's financing project to seize the business opportunities after the pandemic.

Overseas expansion

- Deeply cultivate overseas niche markets, expand global strategic territory.
 Dynamically manage asset structure and focus on potential industries.
 Develop diversified overseas profit contributions and improve operational performance.
 Continue to cultivate outstanding overseas talents and balanced development of the banking business in all dimensions.

- Enhance the momentum in Wealth Management

 Assisting branches on profound customer cultivation and providing a wealth inheritance plan with aid from the high-asset service team.
- Developing diversified wealth management products; expanding aspects of asset planning; providing suitable products for target customers; strengthening wealth management's growth momentum.

 Improving financial operation efficiency with a flexible asset allocation strategy.

Increasing the reach and breadth of digital financial services

- Provide a full range of digital financial services for online apply, such as digital deposits, credit cards, credit loans, funds, and other products by the new digital bank APP.
- Expand the service ecosystem and enhance competitiveness by third-party service providers with standardized technical specifications to quickly connect to the bank service.
- Plan to issue new credit cards and optimizing the process of online financial services to provide a convenient experience and
- Established an all-media customer service system to improve customer satisfaction.

Legal compliance, risk control, internal control and internal audit

- > Strengthen the legal compliance system and functions, monitor legal compliance risks, and ensure the system's effectiveness in establishing a legal compliance culture.
- > Continuing to develop anti-Money Laundering policies and countering the Financing of Terrorism to strengthen relevant risk management mechanisms.
- Continue to improve the risk management mechanism to identify effectively, measure, monitor, and report various risks to ensure a stable operation.
- Continue to implement the three lines of defense of the internal control system to ensure effective internal control systems and implementation.

- Sustainable Governance
 Continue to promote various ESG (environmental, social, and governance) issues and strengthen information disclosure to implement sustainability goals.
- Provide green financial products and support the development of related industries.

 Ranked among the top 5% companies in the TWSE CG evaluation and top 4 in the financial and insurance industry.

 Award and rated of B (Management level) by CDP (Carbon Disclosure Project)



Q&A



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BALANCE SHEETS(Consolidated)

(in NT\$ mn)		Year(IFRSs)			Quarter(IFRSs)					
	2019	2020	Change%	4Q19	1Q20	1Q20 2Q20		4Q20	Change%	
Assets										
Cash & due from Banks	199,336	262,192	31.53%	199,336	208,434	188,282	210,244	262,192	24.71%	
Financial assets at FVPL, net	11,483	14,581	26.98%	11,483	19,466	15,475	22,100	14,581	-34.02%	
Financial assets at FVOCI, net	116,296	122,696	5.50%	116,296	106,589	112,222	116,512	122,696	5.31%	
Financial assets for hedging	247	232	-6.34%	247	302	288	262	232	-11.70%	
Financial assets at amortized cost, net	276,059	345,283	25.08%	276,059	294,020	310,472	307,368	345,283	12.34%	
Receivables, net	23,201	21,481	-7.41%	23,201	20,150	19,294	22,373	21,481	-3.99%	
Loans, net	1,427,351	1,477,887	3.54%	1,427,351	1,469,115	1,491,585	1,463,346	1,477,887	0.99%	
Other financial assets, net	40,134	25,591	-36.24%	40,134	33,282	29,652	40,308	25,591	-36.51%	
Property and equipment, net	20,739	20,909	0.82%	20,739	20,672	20,658	20,682	20,909	1.10%	
Right-of-use asset	1,620	1,519	-6.24%	1,620	1,670	1,616	1,575	1,519	-3.53%	
Investment property, net	13,873	13,859	-0.10%	13,873	13,871	13,869	13,868	13,859	-0.06%	
Other assets	5,303	7,210	35.95%	5,303	6,025	6,096	6,248	7,210	15.41%	
Total Assets	2,135,643	2,313,440	8.33%	2,135,643	2,193,595	2,209,511	2,224,887	2,313,440	3.98%	
Liabilities										
Due to banks	102,306	118,051	15.39%	102,306	120,633	132,971	113,808	118,051	3.73%	
Financial liabilities at FVPL	4,247	7,294	71.72%	4,247	2,537	5,101	5,536	7,294	31.75%	
RP	1,547	1,227	-20.72%	1,547	1,831	1,847	1,753	1,227	-30.03%	
Payables	21,847	22,237	1.79%	21,847	23,286	30,982	29,131	22,237	-23.66%	
Deposits and remittances	1,765,948	1,917,987	8.61%	1,765,948	1,805,747	1,800,588	1,836,094	1,917,987	4.46%	
Bank notes payable	55,521	61,351	10.50%	55,521	55,577	54,604	54,580	61,351	12.41%	
Provisions	5,341	5,316	-0.46%	5,341	5,229	5,189	5,159	5,316	3.05%	
Lease liabilities	1,420	1,344	-5.41%	1,420	1,476	1,426	1,402	1,344	-4.19%	
Other liabilities	15,229	13,580	-10.82%	15,229	15,139	14,721	13,841	13,580	-1.89%	
Total Liabilities	1,973,406	2,148,386	8.87%	1,973,406	2,031,454	2,047,430	2,061,303	2,148,386	4.22%	
Stockholders' Equity	162,237	165,054	1.74%	162,237	162,141	162,081	163,583	165,054	0.90%	
Total Liabilities and Stockholders' Equity	2,135,643	2,313,440	8.33%	2,135,643	2,193,595	2,209,511	2,224,887	2,313,440	3.98%	

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STATEMENTS OF COMPREHENSIVE INCOME(Consolidated)

(in NT\$ mn)	Year(IFRSs)			Quarter(IFRSs)					
	2019	2020	Change %	4Q19	1Q20	2Q20	3Q20	4Q20	Change %
Interest Income	39,190	29,816	-23.92%	9,340	8,797	7,377	6,832	6,810	-0.32%
Interest Expense	16,341	10,676	-34.67%	3,880	3,659	2,789	2,237	1,991	-10.99%
Net Interest Income	22,850	19,140	-16.23%	5,461	5,137	4,588	4,596	4,820	4.87%
Net Service fee and commissions income	4,635	4,528	-2.31%	1,187	1,223	1,065	1,104	1,135	2.77%
Gains(losses) on financial assets and liabilities at FVPL	1,837	1,648	-10.27%	648	323	842	262	221	-15.60%
Realized gains of financial assets at FVOCI	1,365	1,219	-10.71%	176	386	452	366	16	-95.68%
Gains(losses) on disposal of credit assets measured at AC		0	-	-	-	0	0	0	-
Foreign exchange gains(losses)	919	339	-63.06%	-75	235	-2	65	41	-36.77%
Other miscellaneous net income	473	443	-6.42%	268	150	87	94	111	17.11%
Net income other than net interest income	9,229	8,177	-11.40%	2,204	2,317	2,445	1,892	1,523	-19.47%
Net Revenues and gains	32,078	27,317	-14.84%	7,665	7,454	7,032	6,487	6,343	-2.23%
Credit loss provisions, net	2,136	2,836	32.76%	432	572	845	970	449	-53.67%
Operating Expenses	16,422	16,170	-1.53%	4,263	3,783	4,070	3,962	4,356	9.96%
Employee Benefits expenses	10,868	10,808	-0.55%	2,812	2,505	2,700	2,650	2,952	11.39%
Depreciation and amortization expenses	1,437	1,403	-2.38%	355	354	350	352	346	-1.53%
Other general and administrative expenses	4,117	3,960	-3.82%	1,097	923	1,021	959	1,057	10.20%
Income before income tax from continuing operations	13,520	8,311	-38.53%	2,970	3,100	2,117	1,556	1,538	-1.18%
Income Tax Expense	1,949	1,270	-34.84%	380	607	364	147	151	2.61%
Net Income	11,572	7,041	-39.15%	2,589	2,493	1,753	1,409	1,386	-1.58%
Basic EPS(NT\$)	1.16	0.68	-41.38%	0.26	0.25	0.17	0.14	0.12	-14.29%
Other comprehensive income	369	-230	-162.37%	-265	-2,589	2,181	93	84	-10.03%
Total comprehensive income	11,941	6,811	-42.96%	2,324	-96	3,934	1,502	1,471	-2.11%

