

Communication Status of Independent Directors with Internal Audit Officer and Certified Public Accountants

1. After the internal audit report of the Bank is reported to the Chairman for review, it is submitted to the Audit Committee and independent directors for review according to regulations. In case of discovery of material deficiencies or abnormalities, report to the single reporting window of the Financial Examination Bureau, Financial Supervisory Commission according to the format and content specified by the competent authority. The external audit examination comment improvement status is submitted to the independent directors during the meeting of Board of Directors. For the parts required for improvement as listed in the examination report, all independent directors actively perform the supervision and tracking. The Chief Auditor of the Bank reports the audit duty execution status to the Board of Directors and audit committee quarterly. The independent directors maintain close contact with the internal audit officer.
2. The directors and independent directors of the Bank held forum with internal auditors periodically on the deficiencies of the internal control system, and the forum minutes are reported to the board of directors, such communication status is proper. The independent directors of the Bank communicate with certified public accountants (CPA) through forums on audit status of the Bank's financial reports at least three times a year, and on implementation of the Bank's internal control system at least once a year. Other issues such as business status are communicated and discussed at irregular intervals.
3. 2023 communication status summarized as below :

Date	Communication Method	Communication Subject	Communication Matters	Communication Results
Jan. 9 2023	Forum	Independent Directors, CPA	Individually explain and communicate with CPA on the key audit matters in the bank's 2022 annual audit report	Report to independent directors for knowing
Feb. 14 2023	Forum	Independent Directors, CPA	Individually explain and communicate with CPA on the contents of the bank's 2022 annual audit report and audit status of the Bank's financial	Annual financial report approved by audit committee, reported to Board

			and business condition.	of Directors for approval and announced as well as reported to the competent authority as schedule
Feb. 14 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's 2022 fourth quarter internal audit working report	Followed up the recommended items
Mar. 15 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's internal control system statement of 2022	All independent directors attended agreed to adopt the proposal
Apr. 19 2023	Forum	Independent Directors, Chief Auditor, Head of Internal Auditing Division, CPA	Individually explain and communicate with CPA on the Bank's negotiation procedures and report of 2022 internal control system and audit report on internal control system of insurance agent business	Followed up the recommended items
Apr. 19 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's appointed CPA Deloitte & Touche Tohmatsu Ltd. Issued audit report of the Bank's negotiation procedures of 2022 internal control system and personal data protection system, audit report on internal control system of insurance agent business	Passed without objection
May. 8 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's 2023 first quarter internal audit working report	Followed up the recommended items
Aug. 15 2023	Forum	Independent Directors, CPA	Individually explain and communicate with CPA on the Bank's following items of 2023 second quarter : 1. key audit items in the audit report 2. financial report 、 audit status of financial and business.	The second quarter financial report had been approved by audit committee, reported to Board of Directors for approval and announced as

				well as reported to the competent authority as schedule
Aug. 15 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's 2023 second quarter internal audit working report	Followed up the recommended items
Nov. 6 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's 2023 third quarter internal audit working report	Followed up the recommended items
Dec. 14 2023	Audit Committee	Independent Directors, Chief Auditor, Head of Internal Auditing Division	The Bank's annual audit plan of year 2024 (Bilateral discussion between independent directors, chief auditor, and head of internal auditing division)	All independent directors attended agreed to adopt the proposal
Dec. 25 2023	Forum on review of internal control system deficiencies	All Directors, Independent Directors, Chief Auditor, Head of Internal Auditing Division	Review of internal control system deficiencies	Followed up the recommended items