

Major Business of Each Division

Division	Major Business
Internal Auditing Division	Managing internal control systems of all business and evaluating their implementation.
Compliance Division	Responsible for planning, managing the Bank's compliance, anti-money laundering and countering terrorism financing.
Secretariat Division	Responsible for corporate governance, maintaining documentation, public relations and the investor relations service ; Responsible for the Bank's legal affairs; Assisting board of directors, Audit Committee, and Sustainable Development Committee, in meeting-related affairs.
Human Resources Division	Responsible for human resource strategies, administrative affairs on human resources, employee training programs with defining performance standards as well as employee compensation and welfare policies.
Strategic Management Division	Managing the operation of lending, deposits, remittance services, and foreign currencies, including market research, product development and marketing strategy formulation.
Treasury Division	Managing fund scheduling, conducting financial transaction operations with providing customers transaction services/consulting, and managing long-term equity investments.
Trust Division	Managing trust and its affiliated businesses.
Domestic Banking Division	Responsible for operation management, domestic syndicated loans, and location evaluation of business operations units and the securities brokerages. Establishing and promoting marketing strategies.
International Banking Division	Responsible for overseas branches' development strategy and business planning, maintaining a correspondent banking network, the back-end management and operations of foreign currency business.
Digital Banking Division	Responsible for the planning, development, marketing, management assessment and social media management of digital banking and credit card business ; Customer consulting service.
Credit Management Division	Planning and formulating the procedures of credit management ; Supervising, supporting, and governing all the Bank's loan approvals and follow-up reviews ; Dealing with the pre-negotiation of statute for consumer debt clearance.
Risk Management	Drawing up and revising risk management policies, planning and monitoring risk management mechanisms, and formulating and

Division	integrating risk management rules.
Loan Asset Management Division	Overseeing the planning, execution and management of non-performing loans, overdue receivables and collection of bad debts.
Financial Management Division	Administrating issues including financial accounting, tax planning management, MIS performance management analysis, asset and liability planning management, and account auditing.
IT Division	In charge of research, analysis, scheduling and implementation of information business, and development, construction and maintenance of information systems.
Operations Division	Managing and planning NTD deposit/remittance service; business inclusive of centralized operations of notes, remittance, payment collection, judicial attachment, and ATMs outside branches.
General Affairs Division	Mastering general affairs, cashiers, procurement of goods, premises management, real estate activation management, leasing and security maintenance, and occupational safety and health.
Insurance Agency Division	Planning, promotion and execution of insurance agency business.
Wealth Management Division	Planning, promotion and execution of wealth management, and investment consulting business.
Information Security Division	Developing and constructing procedures of information security ; Maintaining the information environment system security.
Commercial Regional Center	Guiding, assisting and supporting various business operations and centralized processes of business operation units within the supervised area.
Business Operation Units	Performing the business activities stated on the license or in the Articles of Incorporation.