

New Taiwanese Dollar (NTD) Deposit and Remittance Business Service Charge Standard Summary Table

Date of Implementation: February 14, 2025

Fee charge item		Fee	Remarks
Report of loss of seal and change of seal		NT\$100 per case	
Change of seal		NT\$100 per case	
Report for loss and reissuance of bankbook/deposit certificate		NT\$100 per case	
Postal mail settlement service charge		NT\$100 per case and the service charge for the application of issuance of our bank's check handling fee, remittance fee, postage/cable fee, relevant handling fees according to various services charges of NTD, foreign currency remittance business.	
0 Bank ATM/ Debit card	Same person applying for more than two ATM/Debit cards	NT\$100 per card	
	Report of loss for reissuance and damage for reissuance	NT\$100 per card	
	Unlock IC ATM/Debit card password lock/magnetic strip password change	NT\$50 per card	
Cloud payment	Same person applying for more than two Cloud payment cards	NT\$50 per card	
	Re-application due to loss or other reasons	NT\$50 per card	
	Cross ATM mobile withdrawal	NT\$5 per transaction	
	Interbank transfer	1. Each card per day the first transaction amount per account per day is NT\$500 or less: free of charge (Note 1) 2. The transaction amount is NT\$501 to NT\$1,000 or the second transaction amount per account is NT\$500 or less per transaction: charge of NT\$10. 3. The transaction amount exceeds NT\$1,000: charge of NT\$15.	
Time deposit certificate pledge setting		NT\$100 per card	Use deposit certificate to set pledge for a third party
Application for deposit balance/deposit certificate		Application for records within the last month, NT\$50 per copy. For records exceeding one month, NT\$100 per copy. For application of more than one copies, NT\$20 is charged for each additional copy. For application filed through internet banking and received via postal mails of our bank, the registered mail postage is additional collected (actual amount is collected according to the registered mail for domestic mailing fee schedule of Chunghwa Post) .	
Application for customer business transaction certification (document and letter certificate)		For records with the bank within one year, NT\$200 per copy	
		For records exceeding one year, NT\$100 per copy	
		For application of more than one copy, NT\$50 is additionally charged for the second copy and above	
Remittance service charge		Interbank Cash payment--Service charge: NT\$100 (Note 1)	Remittance amount less than NT\$2,000,000 (inclusive). (Note 4)
		Transfer with bankbook--Service charge: NT\$30 (Note 2)	
		Interbank remittance: Regardless of cash or transfer, service charge is NT\$30 (Note 3)	
Service charge for amendment of remittance information		NT\$20 per request	
Service charge for domestic outward remittance message to notify beneficiary		NT\$1 per message	Remittance amount less than NT\$50,000 Remittance amount reach NT\$50,000 and the remittance service charge of our bank is not collected
Service charge for domestic inward remittance notification message		NT\$1 per message	Inward remittance amount less than NT100,000
Demand draft (D/D) / Mail transfer (M/T)		NT\$30 per transaction	
Inquiry of historical transaction statement		For records after January 1, 1998, NT\$100 per copy (computer inquiry). For copy exceeding 50 pages, a service charge of NT\$100 is collected for every addition of 50 pages (computer inquiry)	When manual method is required for inquiry, fee is collected according to the service charge standard for records before January 1, 1998.
		For each inquiry or each day before January 1, 1998, the service charge is NT\$200 (manual inquiry)	*For transaction statements, each case uses the unit of "Month"
		For inquiries requiring box opening from warehouse, service charge is collected according to the actual cost incurred, minimum per case or per day is NT\$500 (manual inquiry)	*For vouchers, each case uses the unit of "day"
Paper application for accountant's letter		Application for records within the last month, NT\$50 per copy. For records exceeding one month, NT\$100 per copy. For application of more than one copies, NT\$20 is charged for each additional copy.	

Fee charge item	Fee	Remarks
Check (promissory note) book expense charge	Each sheet is charged flexibly between NT\$5 to NT\$10	Amount is deposit upon the notice of the Bank and credit is found to be poor, each sheet is charged at a maximum fee of NT\$30
Bill (cancellation of payment/inclusion of additional clause) entrusted application	NT\$150 per piece	Applicable to promissory notes and checks
Apply for paying check amount after rejected account/cleaning of account	NT\$200 per piece	
Check credit inquiry (written inquiry of check credit information)	Category 1 inquiry	NT\$100 per case
	Category 2 inquiry	NT\$200 per case
	Category 3 inquiry	NT\$50 per case
Notes for returned check	NT\$150 per piece	Specified according to Taiwan Cleaning House and reported to Central Bank for approval
Apply for check loss and stop of payment	NT\$100 per card	
Apply for "Bank Check"	NT\$30 per piece	
Service charge for entrusted transfer for payment of check amount	For checking deposit of previous month with an average balance above NT\$2,000,000 (inclusive), or checking deposit and demand deposit of previous month with an average total balance reaching NT\$3,000,000, service charge is NT\$20 per transaction	Including the number of check transactions with the failure of amount deduction due to insufficient balance in demand deposit
	For an account not satisfying the aforementioned standard, service charge is NT\$30 per transaction with authorized amount deduction	
Collection of taken back checks	NT\$20 per piece	
Internet banking interbank transfer	Personal Account: 1. The first transaction amount per account per day is NT\$500 or less: free of charge (Note 1.). 2. The transaction amount is NT\$501 to NT\$1,000 or the second transaction for each account is NT\$500 or less per transaction: charge of NT\$10. 3. The transaction amount exceeds NT\$1,000 to NT\$2 million: charge of NT\$15. (Note 6.) Non-personal Account: charge of NT\$15. (Note 6.)	
Electronic certificate	NT\$1000 each certificate	
XML Certificate charge	Corporate certificate is NT\$800 per piece/one year, NT\$1,600/two years ; Individual certificate is NT\$400 per piece/one year, NT\$800/two years .	
Message with random passwords	NT\$1 per message.	
Check collection service charge	NT\$5 per piece	1 For one identical account name entrusting for collection of checks at normal regions, the service charge is exempted when the demand deposit balance in the last 6 months maintained above NT\$50,000 (inclusive). 2 For checks entrusted to other banks for collection, service charge is collected according to the service charge standard of other banks (including NT\$5 per piece and the service charged by other banks). 3 Interbank customers entrusting for collection of local, foreign sight or post-dated checks, service charge is collected according to the above standard.
Submit custom import and export duty	"One account entry notification message" of one payment (maximum 9 custom duty slips) is used as the calculation unit, and a charge of NT\$30 is collected. For number of custom duty slips less than 9 slips, a charge of NT\$30 is still collected. For number of custom duty slips exceeding 9 slips, a charge of NT\$30 is collected.	

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Electronic deposit account	Cash withdrawal of one transaction at an amount less than NT\$150,000 (inclusive)	NT\$50 per transaction	Where the amount of the receipt from the ATM machine of the withdrawal from such account one the current day plus the cash amount withdrawn from the counter on the same day in total has exceeded the limit of the IC bank card of our bank, no further charge is collected. (For one transaction amount exceeding NT\$150,000, service charge is exempted)
	Transfer withdrawal	NT\$50 per transaction	This charge is collected for any amount of transfer. (including foreign currency transfer)
	Change of seal and change of IC bank card	NT\$150	Change of seal and change of IC bank card are required to be handled at the same time.
	Withdrawal/deposit foreign currency cash	NT\$150	Service charge is collected regardless of any amount and the cash handling fee is not further collected.
	Electronic deposit account charge discount items: 1. "IC bank card loss and reissuance" with service charged exempted one time per year. "IC bank card password unlock" and "Computer inquiry for historical transaction statement", no service charge is collected. 2. For the four items of services of IC bank card interbank cash withdrawal and transfer, telephone banking and SSL internet banking interbank transfer (excluding foreign currency transaction), if the NTD account balance after deduction of amount is above NT\$50,000, then service charge is exempted, and the number of times of exemptions per month is limited to 5 times. The number of times of discounts not used up in the current month shall not be accumulated to the next month for use. (All of the electronic deposit accounts are consolidated for calculation)		
	Electronic deposit account others	Other service charges are collected according to the service charge collection standard of this form.	
IC Bank/Debit card transaction type service charge	Domestic interbank withdrawal	NT\$5 per time	
	Domestic cash interbank deposit	NT\$15 per time	
	Domestic interbank transfer	1. The IC bank card is transferred out of the personal account: (1) The first transaction amount per account per day is NT\$500 or less: free of charge (Note 1) (2) The transaction amount is NT\$501 to NT\$1,000 or the second transaction amount per account is NT\$500 or less per transaction: charge of NT\$10. (3) The transaction amount exceeds NT\$1,000: charge of NT\$15. 2. The IC bank card is transferred out of the non-personal account: charge of NT\$15.	
	CIRRUS/PLUS International withdrawal service	In addition to the cross-border service charge of NT\$75, a currency exchange service charge specified by the international organization is required to be additionally collected.	Exchange rate and service charge for foreign currency transactions are as follows: (1) Deposit account users withdraw foreign currency cash from domestic ATM machines, the foreign currency amount withdrawn is deducted according to the equivalent NTD amount calculated based on the foreign currency cash selling rate announced by our bank at the time of the transaction.
	IC bank card cross-border withdrawal service	1. Japan region: Charge calculated according to 0.8% of the withdrawal amount plus JPY 150 (minimum service charge is JPY 390), and equivalent NTD amount is calculated according to the exchange rate of the settlement agency bank for the payment of overseas service charge. 2. Hong Kong and Macau region: NT\$100 per transaction.	(2) When deposit account users withdraw foreign currency cash from overseas ATM machines or make consumption at cooperating stores, the amount is deducted according to the equivalent NTD amount calculated based on the exchange rate of the settlement date listed by the agency bank or according to the exchange rate specified by the international organization on that day. (3) For deposit account users withdraw foreign currency cash from the overseas ATM machines, an international transaction service charge calculated according to the deposit amount shall be additionally collected, and equivalent NTD amount is calculated based on the exchange rate described in the preceding paragraph, and such service charge is deducted from the deposit account of the users of our bank. Overseas transaction service charge includes the

Fee charge item		Fee	Remarks
			fees necessary for our bank to pay to domestic/foreign relevant institutions and the own operation of our bank, and it is adjusted according to the adjustment made by the settlement agency bank or our bank.
Debit card payment transaction service charge	Overseas transaction authorization settlement and transaction service charge	The consumption amounts of the transaction with the use of the Debit card of the card holder are all paid in NTD. For example, when the transaction (including refund) currency is not in NTD or is a overseas transaction in NTD (including transactions with cooperating stores established overseas in NTD) or a domestic transaction (including refund) in NTD but still settled internationally or a cross-border transaction, our bank is authorized to calculate the equivalent NTD according to the exchange rate of the settlement day specified by the international organization, plus an overseas transaction service charge (in addition to the fee specified by the international organization, a charge of 0.5% of each transaction amount is collected. If the international organization adjusts relevant fees, our bank may also make payment to the international organization by charging the card holder according to the adjusted standard) in order to make the payment.	
	Service charge of supplementary printing of consumption record statement	For the reissuance of consumption record statement within 3 months, service charge is exempted. For the reissuance of consumption record statement prior to 3 months, due to matters attributable to the card holder, a service charge of NT\$100 is collected for each month of record statement.	
	Charge for retrieval of signing receipt	NT\$100 per transaction (charge collected if it is verified to be a transaction made by the card holder)	
	Arbitration handling fee	Filling Fee USD250 Review Fee USD250 Total USD500	If a card holder requests our bank to file an arbitration with the VISA international organization for a dispute payment amount, the card holder is required to make commitment to our bank for the payment of relevant handling fees possibly incurred due to the arbitration procedure. However, if the arbitration result is advantageous to the card holder, the card holder is not required to bear all or a portion of the arbitration handling fee. Arbitration handling fee is US\$ 500.

(Note 1) Offer should be combined with personal online banking, telephone banking, physical/network ATM and cloud payment transfer transactions.

(Note 2) For interbank remittance amount (made through cash payment method) exceeding NT\$2 million, for each addition of NT\$1 million, a charge of NT\$30 is additionally collected. For a remittance amount less than NT\$1 million, it is counted as NT\$1 million for the service charge.

(Note 3) For interbank remittance (made through account transfer) amount exceeding NT\$1 million, for each addition of NT\$1 million, a charge of NT\$10 is additionally collected.

(Note 4) For interbank remittance amount exceeding NT\$1 million for each addition of NT\$1 million, a charge of NT\$10 is additionally collected. The maximum service charge of each remittance is NT\$110, and there is no limitation on the maximum remittance amount.

(Note 5) **The maximum remittance amount of each interbank remittance is NT\$50 million for a remittance amount exceeding NT\$50 million, it is required to make remittance from other branch; however, only one remittance application form is required. Each application form amount shall not exceed the maximum amount of NT\$ 2 billion, and it is remitted outward by separately based on the unit of NT\$50 million by our bank. The service charge for currency exchange is collected separately according to the service charge collection standard of our bank.**

(Note 6) For interbank transfer amount exceeding NT2 million, for each addition of NT\$1 million, a charge of NT\$10 is additionally collected. For a remittance amount less than NT\$1 million, it is counted as NT\$1 million for the service charge. The maximum transfer amount of each transaction is NT\$ 50 million.