

Major Business of Each Division

Division	Major Business
Internal Auditing Division	Managing internal control systems of all business and evaluating their implementation.
Compliance Division	Responsible for planning and managing the Bank's compliance, treating customers fairly, anti-money laundering, countering terrorism financing and anti-fraud.
Secretariat Division	Responsible for corporate governance, maintaining documentation, public relations and the investor relations service ; Responsible for the Bank's legal affairs; Assisting board of directors, Audit Committee, and Sustainable Development Committee, in meeting-related affairs.
Human Resources Division	Responsible for human resource strategies, administrative affairs on human resources, employee training programs with defining performance standards, employee compensation and welfare policies , and occupational safety and health.
Strategic Management Division	Responsible for the business development strategy, including financial industry trends and product development.
Treasury Division	Managing fund scheduling, conducting financial transaction operations with providing customers transaction services/consulting, and managing long-term equity investments.
Trust Division	Managing trust and its affiliated businesses.
Domestic Banking Division	Responsible for operation management, domestic syndicated loans, and location evaluation of business operations units and the securities brokerages. Establishing and promoting marketing strategies.
International Banking Division	Responsible for overseas branches' development strategy and business planning, maintaining correspondent banks network, the back-end management and operations of foreign currency business.

Digital Banking Division	Responsible for the planning, development, marketing, management assessment and social media management of digital banking ; Customer consulting service.
Credit Management Division	Planning and formulating the procedures of credit management; Supervising, supporting, and governing all the Bank's loan approvals and follow-up reviews.
Risk Management Division	Drawing up and revising risk management policies, planning and monitoring risk management mechanisms, and formulating and integrating risk management rules.
Loan Asset Management Division	Overseeing the planning, execution, and management of Non-performing loans, Non-accrual loans, and the write off loans' collections and clearance.
Accounting Division	Administrating issues including financial accounting,tax planning management,MIS performance management analysis,asset and liability planning management,and account auditing.
IT Division	In charge of research, analysis, scheduling and implementation of information business, and development, construction and maintenance of information systems.
Operations Division	Managing and planning NTD deposit/remittance service; business inclusive of centralized operations of notes, remittance, payment collection, judicial attachment, and ATMs outside branches.
General Affairs Division	Mastering general affairs, cashiers, procurement of goods, premises management, real estate activation management, leasing and security maintenance.
Insurance Agency Division	Planning, promotion and execution of insurance agency business.
Wealth Management Division	Planning, promotion and execution of wealth management, and investment consulting business.
Information Security Division	Developing and constructing procedures of information security ; Maintaining the information environment system security.
Credit Card Division	Responsible for the product planning, marketing, data processing, transaction risk management of credit card business.