

## Major Business of Each Division

Division	Major Business
Internal Auditing Division	Managing internal control systems of all business and evaluating their implementation.
Compliance Division	Responsible for planning and managing the Bank's compliance, treating customers fairly, Ethical Corporate Management Best Practice Principles, Whistleblower issues handling, anti-money laundering, countering terrorism financing and anti-fraud.
Secretariat Division	Responsible for corporate governance, maintaining documentation, public relations ; Responsible for the Bank's legal affairs; Assisting board of directors, Audit Committee, and Sustainable Development Committee, in meeting-related affairs.
Human Resources Division	Responsible for human resource strategies, administrative affairs on human resources, employee training programs with defining performance standards, employee compensation and welfare policies , accountability and rewards/punishments, and occupational safety and health.
Business Planning and Administration Division	Oversee economic and industry trend analysis and performance tracking. Coordinate domestic branch and automated channel strategies, formulate deposit regulations, and supervise securities operations.
Treasury Division	Managing fund scheduling, conducting financial transaction operations with providing customers transaction services/consulting, and managing long-term equity investments.
Trust Division	Managing trust and its affiliated businesses.
Domestic Banking Division	Responsible for domestic syndicated loans, and operation management of establishing, promoting marketing strategies and product development.
International Banking Division	Responsible for formulating and executing development strategies and business plans for overseas branches, maintaining correspondent banks network, international remittance and import/export banking business, the back-end management and operations of foreign currency business.

Digital Banking Division	Responsible for the planning, development, marketing, management assessment, and social media management of digital banking; digital development and transformation; and customer consulting services.
Credit Management Division	Planning and formulating the procedures of credit management; Supervising, supporting, and governing all the Bank's loan approvals and follow-up reviews.
Risk Management Division	Drawing up and revising management policies related to country risk, counterparty risk, credit risk, operational risk and market risk, as well as planning and monitoring of relevant mechanisms and the establishment of related rules and regulations.
Loan Asset Management Division	Overseeing the planning, execution, and management of Non-performing loans, Non-accrual loans, and the write off loans' collections and clearance; Handling Procedures for Pre-negotiation under the Consumer Debt Clearance Statute.
Accounting Division	Administrating issues including financial accounting,tax planning management,MIS performance management analysis,asset and liability planning management,and account auditing.
IT Division	In charge of research, analysis, scheduling and implementation of information business, and development, construction and maintenance of information systems.
Operations Division	Managing and planning NTD deposit/remittance service; business inclusive of centralized operations of notes, remittance, payment collection, judicial attachment.
General Affairs Division	Mastering general affairs, cashiers, procurement of goods, premises management, real estate activation management, leasing and security maintenance.
Insurance Agency Division	Planning, promotion and execution of insurance agency business.
Wealth Management Division	Planning, promotion and execution of wealth management, and investment consulting business.
Information Security Division	Developing and constructing procedures of information security ; Maintaining the information environment system security.
Credit Card Division	Responsible for the product planning, marketing, data

	processing, transaction risk management of credit card business.
--	--