

Chang Hwa Commercial Bank, Ltd.
Modern Slavery Act Transparency Statement

Introduction

This statement is made pursuant to Section 54, Part 6 of the Modern Slavery Act 2015 and with reference to the guidelines issued by the Home Office, Transparency in Supply Chains - A practical guide. It sets out the steps that Chang Hwa Commercial Bank, Ltd. (the “Bank” or “we” or “us” or “our”) has taken to ensure that slavery and human trafficking is not taking place in our supply chains or any part of our business for the financial year from January 1, 2025 to December 31, 2025.

It is contrary to the Bank’s position to tolerate any form of slavery or human trafficking in our operations, supply chain, products, services and activities. We expect the staff, suppliers and business partners to adhere to the same high standards and to take reasonable steps to ensure that other third parties they do business with also adhere to those standards as well.

Background

The Bank is a financial institution incorporated and headquartered in Taiwan on 5 June 1905. We offer a wide variety of financial related products and services to individuals and corporations. Details of our branches and the countries in which they are operated, as well as our businesses, are set out in our 2025 Annual Report. The Bank is authorised and regulated by the Financial Supervisory Commission of Taiwan. In the U.K, CHB London is authorised by the Prudential Regulation Authority, subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority.

As a financial institution, the Bank’s supply chains are relatively simple. Our supply chains primarily consist of suppliers from information technology and telecommunications, facilities management and property services, consulting services, and office supplies.

Policies and procedures

The Bank requires all employees to follow the highest personal ethics and moral standards in the realm of undertaking business operations as well as to comply with all the relating laws, rules, regulations and the Bank’s policy. The Bank operates a zero-tolerance policy towards slavery and human trafficking. The measures we have

taken to mitigate the risk of slavery and human trafficking in our business and supply chains include:

- Recruitment policies that are based upon the principles of professional and equal opportunity. We encourage diversity and inclusion in the workplace by prohibiting discriminations on race, color, birthplace, nationality, religion, age, gender, marital status, sexual orientation, disability, or veteran status and promoting equal access to opportunities.
- Human rights policies to support the international conventions on the protection of human rights, including guardian against any forms of slavery and human trafficking related to business, supply chain, product, service and any activities of the Bank. The Bank carries out annual assessments of the impact of operational activities and internal management on human rights, examining the effectiveness and suitability of measures taken to address human rights issues. The results are reported to the Sustainable Development Committee and the Board of Directors. The Bank's 2025 ESG Report details our effort in promoting human rights in the workplace and the community.
- Anti-bribery and anti-money laundering policies to address areas of the business and supply chains posing heightened risk, which may result in unlawful acts such as modern slavery. The policies and procedures help the Bank mitigate the risks of being used as a mean to launder the crime proceeds from slavery and human trafficking.
- Whistleblowing procedures in place to facilitate reporting, through email or helplines, of concerns relating to slavery or human trafficking or issues relating to criminal offence. We provide confidentiality and protection to staff who raise the concerns and will report to the relevant authority or law enforcement if we suspect of human trafficking activities. In the UK, there is also a Modern Slavery Helpline on 0800 0121 700 that our staff can contact.

Due diligence and Risk assessments

The Bank has established due diligence processes to ensure all business activities are conducted in a fair and transparent manner. We assess our suppliers, customers and business partners to have greater knowledge about their legitimacy and ensure they adhere to the same ethical principles as we do.

Risk assessments are carried out on new suppliers, customers and business partners on a risk-based approach. If we suspect of slavery and human trafficking activities are taking place, we will choose not to proceed with the relationship or stop dealing with them.

We require our material suppliers to provide letters of commitment regarding their compliance with Supplier Social Responsibility. Depending on the nature of the transaction, other suppliers may also be requested to provide such commitments. This is to ensure that (1) child, forced, bonded or indentured labor is not used in any part of its business, (2) discrimination of any kind is eliminated, (3) employees are compensated in accordance with all applicable laws, including that relating to workweek, overtime hours and minimum wages, and (4) working environments comply with the health and safety regulations. The Bank may conduct irregular visits to suppliers involved in high-value transactions and fill out the "Visiting Report for Suppliers" based on the results of the visit to confirm the company's current status of fulfilling its corporate social responsibility. If any violation of the Supplier Social Responsibility Commitment is found, the Bank may terminate or dissolve the contract in accordance with the contract and may restrict and suspend the supplier from participating in the Bank's goods procurement or construction and maintenance project.

Training

Staff training is provided on the Principles of Ethics and the awareness of unlawful acts. In addition, we have integrated them as part of our annual performance assessments and HR policies.

The London Branch offers regular training to raise our staff's awareness about modern slavery throughout the business to ensure that they are equipped to respond to the changing nature of this crime. Both internal training and external training are offered.

Effectiveness

1. To effectively implement the policies and procedures outlined above with respect to suppliers, customers, and business partners, in order to mitigate the risks of modern slavery and human trafficking.

2. To ensure that all staff and job applicants are treated fairly and equitably at all times, without any form of discrimination on any basis.

Based on the key indicators outlined above and a thorough evaluation of the results, there were no cases of modern slavery and human trafficking within our business or supply chains during the period this statement covers.

This statement, reviewed annually and updated as required, has been approved by the Bank's Board of Directors on May 14, 2026 and has been signed on behalf of the Board by Mr. Kuang-Hua Hu, Chairperson.



Kuang-Hua Hu
Chairperson